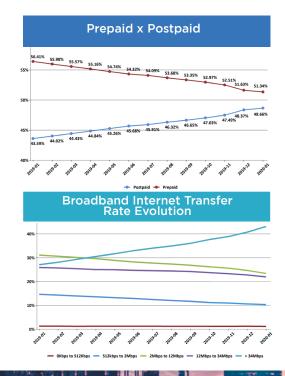
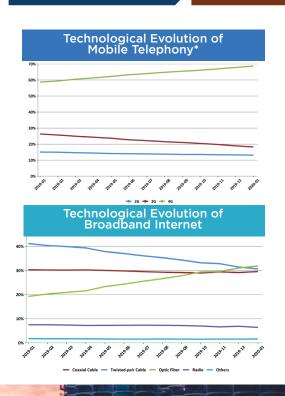


91.32 density of Mobile Telephony per 100 inhabitants in Brazil 47.38 density of Fixed Telephony per 100 households in Brazil 46.68 density of Fixed broadband per 100 households in Brazil 22.37 density of Pay TV per 100 households in Brazil







MOBILE TELEPHONY, PER GROUP AND TECHNOLOGY

Group	Accesses	4G	3G	2G	Market Share	Complaints Index
VIVO	74,703,322	49,364,336	11,345,163	13,993,823	32.95%	0.36
CLARO	54,847,691	36,821,789	16,611,646	1,414,256	24.19%	0.57
TIM	53,872,472	39,091,363	8,008,379	6,772,730	23.76%	0.84
OI	36,743,630	25,043,945	4,782,665	6,917,020	16.21%	0.52
OTHER	6,540,345	5,317,064	551,071	672,210	2.88%	Not applicable
TOTAL	226,707,460	155,638,497	41,298,924	29,770,039	100.00%	
PERCENTAGE	100.00%	68 65%	18 22%	13 13%		

Fixed telephony



ON SERVICE ACCESSES, FIXED TELEPHONY

Group	Accesses	Market Share	Complaints Index	
VIVO	10,532,988	31.96%	1.82	
OI	10,076,373	30.58%	2.01	
CLARO	9,691,542	29.41%	1.46	
OTHER	2,651,364	8.05%	Not applicable	
TOTAL	32,952,267	100.00%		

ACCESSES PER TYPE OF GRANTS, FIXED TELEPHONY

Туре	Accesses	Percentage
As a public service concession	17,816,156	54.07%
As a private service	15,136,111	45.93%
TOTAL	32,952,267	100.00%

WIRED BROADBAND, PER GROUP AND TECHNOLOGY

Wired



Group	Accesses	Twisted-pair cable	Coaxial cable	Optic Fiber	Radio	Others	Market Share	Complaints Index
CLARO	9,602,113	77,192	9,212,536	287,740	14,852	9,793	29.57%	1.66
OI	5,135,917	4,003,405	0	1,100,975	17,941	13,596	15.82%	2.33
VIVO	6,943,337	4,309,411	О	2,633,926	О	0	21.38%	2.12
OTHER	10,787,105	1,568,478	377,569	6,324,766	2,028,558	487,734	33.22%	Not applicable
TOTAL	32,468,472	9,958,486	9,590,105	10,347,407	2,061,351	511,123	100.00%	
PERCENTAGE	100,00%	30,67%	29,54%	31,87%	6,35%	1,57%	13,13%	





PAY TV, PER GROUP AND TECHN	NOLOGY
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Group	Accesses	DTH	FTTH	MMDS	TVA	TVC	Market Share	Complaints Index	
CLARO	7,691,138	1,156,216	0	0	0	6,534,922	49.42%	1.46	
SKY/AT&T	4,636,333	4,636,333	0	0	0	0	29.79%	2.09	
OI	1,502,473	1,436,022	66,451	0	0	0	9.65%	1.91	
VIVO	1,305,433	577,849	727,584	0	0	0	8.39%	1.90	
OTHER	426,977	87,259	126,554	0	26	213,099	2.74%	Not applicable	
TOTAL	15,562,354	7,893,679	920,589	0	26	6,748,021			
PERCENTAGE	100.00%	50.72%	5.92%	0.00%	0.00%	43.36%			

Base Stations (BS) per inhabitants

