

Mobile telephony

MOBILE TEL	EPHONY, PER GR	ROUP AND TECH				
Group	Accesses	4G	3G	2G	Market Share	Complaints Index
VIVO	74,780,305	49,864,735	11,047,719	13,867,851	33.01%	0.31
CLARO	54,916,505	36,930,370	16,565,493	1,420,642	24.24%	0.47
TIM	53,304,774	39,090,464	7,661,516	6,552,794	23.53%	0.75
OI	36,731,465	25,154,190	4,597,112	6,980,163	16.21%	0.41
OTHER	6,827,635	5,431,032	713,298	683,305	3.01%	Not applicable
TOTAL	226,560,684	156,470,791	40,585,138	29,504,755	100.00%	
PERCENTAGE	100.00%	69.06%	17.91%	13.02%		

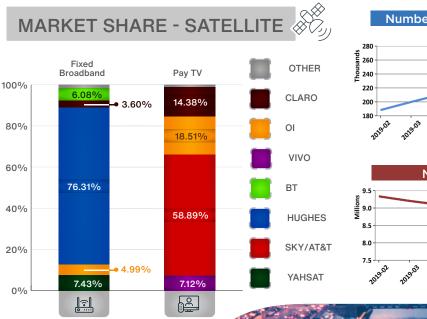
Fixed telephony

ON SERVICE	ON SERVICE ACCESSES, FIXED TELEPHONY						
Group	Accesses	Accesses Market Share					
VIVO	10,360,692	31.59%	1.30				
OI	9,976,794	30.41%	1.69				
CLARO	9,668,305	29.47%	0.60				
OTHER	2,796,431	8.53%	Not applicable				
TOTAL	32,802,222	100.00%					

ACCESSES PER TYPE OF GRANTS, FIXED TELEPHONY							
Туре	Accesses	Percentage					
As a public service concession	17,585,889	53.61%					
As a private service	15,216,333	46.39%					
TOTAL	32,802,222	100.00%					

	WIRED BROA	WIRED BROADBAND, PER GROUP AND TECHNOLOGY								
Wired roadband	Group	Accesses	Twisted-pair cable	Coaxial cable	Optic Fiber	Radio	LTE	Satellite	Market Share	Complaints Index
'ire idb	CLARO	9,636,912	77,168	9,231,666	303,482	14,782	0	9,814	29.07%	1.53
≥ õ	VIVO	6,903,561	4,201,551	0	2,702,010	0	0	0	20.82%	1.79
ą	OI	5,087,077	3,879,835	0	1,177,297	16,355	0	13,590	15.35%	2.02
n	OTHER	11,523,153	1,575,352	395,217	6,892,957	2,174,703	233,180	251,744	34.76%	Not applicable
	TOTAL	33,150,703	9,733,906	9,626,883	11,075,746	2,205,840	233,180	275,148	100.00%	
	PERCENTAGE	100.00%	29.36%	29.04%	33.41%	6.65%	0.70%	0.83%		

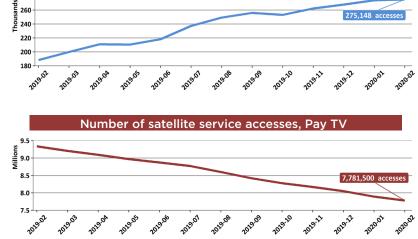
	PAY TV, PER GRO								
	Group	Accesses	DTH	FTTH	MMDS	TVA	тус	Market Share	Complaints Index
	CLARO	7,630,868	1,118,961	0	0	0	6,511,907	49.32%	1.29
	SKY/AT&T	4,582,651	4,582,651	0	0	0	0	29.62%	1.75
	OI	1,508,397	1,439,984	68,413	0	0	0	9.75%	1.48
	VIVO	1,294,046	554,190	739,856	0	0	0	8.36%	1.72
	OTHER	455,682	85,714	133,628	258	64	236,018	2.95%	Not applicabl
	TOTAL	15,471,644	7,781,500	941,897	258	64	6,747,925	100.00%	
	PERCENTAGE	100.00%	50.30%	6.09%	0.00%	0.00%	43.61%		



-

and P

Number of satellite service accesses, Broadband Internet



ANATEL